



**State of Illinois**  
**Illinois Commerce Commission**  
**Customer Credits for Telecommunications Carriers**  
**Code Part 732.30**  
**Quarterly Filing**

**McLeodUSA Telecommunications Services, L.L.C.**  
**PAETEC Business Services**  
**for quarter ending June 30, 2007**

<b>Out of Service More Than 24 Hours</b>	<b>April</b>	<b>June</b>	<b>June</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$39.95	\$390.81	\$48.00	\$478.76
B. Number of credits issued for repairs - 24 - 48 hours	5	36	8	49
C. Number of credits issued for repairs - 48 - 72 hours	1	1	1	3
D. Number of credits issued for repairs - 72 - 96 hours	1	1	2	4
E. Number of credits issued for repairs - 96 - 120 hours	0	1	0	1
F. Number of credits issued for repairs > 120 hours	0	2	0	2
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	17	15	8	17
H. Number of customers receiving alternate phone service rather than receiving a credit	7	16	7	7

<b>Failure to Install Basic Local Exchange Service</b>	<b>April</b>	<b>June</b>	<b>June</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$1,907.10	\$681.35	\$584.90	\$3,173.00
B. Number of installations after 5 business days	2	0	1	3
C. Number of installations after 10 business days	1	0	0	1
D. Number of installations after 11 business days	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	19	25	30	74
F. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

<b>Missed Appointments</b>	<b>April</b>	<b>June</b>	<b>June</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$0.00	\$50.00	\$0.00	\$50.00
B. Number of customers receiving credits	0	1	0	1
C. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0

**Comments**